Louie the Cardinal

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ACCOUNTING INTERN

FINANCE MINOR | EFFECTIVE COMMUNICATOR | EXCEL PROFICIENT

EDUCATION

University of Louisville, Louisville, KY B.S.B.A. in Accounting

- Minor in Computer Information Systems
- Cumulative GPA: 3.5; Major GPA: 3.4
- Education abroad, Université Paris-Sorbonne, Paris, France (Spring 2020)
- Dean's List: Spring 2018, Fall 2019

Jefferson Community & Technical College, Louisville, KY

A.A. in Business

• Cumulative GPA: 3.2

EXPERIENCE

University of Louisville Bookstore, Louisville, KY

Lead Cashier

Ran daily reports, balanced cash registers, promptly resolved customer complaints and questions. Managed inventory in convenience and retail sections, resulting in \$5,000 savings in merchandise costs.

• Entrusted with keys to cash registers, trained new employees, and performed opening and closing duties after only 4 months of work.

Texas Roadhouse, Louisville, KY

October 2016-August 2019

Server (January 2017-Present)

Attend to 2-6 tables at a time to take guests' orders, make food and beverage recommendations, and promptly address any concerns or questions.

Host (October 2016-January 2017)

Warmly greet customers entering the restaurant. Manage table reservation processes in a fast-paced, pressure-filled environment.

- Promptly communicate with servers about waiting customers, resulting in decrease in customer wait time by 10 minutes.
- Promoted to server in 3 months for attention to detail and excellent customer service.

TECHNICAL SKILLS

- Microsoft Word, Excel, and PowerPoint
- Social Media: Instagram and Snapchat
- Quick Books

OTHER SKILLS

- Public Speaking
- Languages: Cardinal Chirp, English
- Inventory Management

INVOLVEMENT

- XYX Fraternity, Brother
- University of Louisville Accounting Club, Member
- Middletown Community Center, Volunteer

August 2019-Present January 2019-Present March 2017-July 2017

May 2019

August 2019 - Present

Expected: May 2021

CPA Hours: May 2021